

PATIENT'S BILL OF RIGHTS



The Ho-Chunk Health Care Center respects each patient we serve. We have adopted the following "Bill of Rights" to assure the highest standard of care.

YOU HAVE A RIGHT TO...

- * Privacy in all aspects of your health care.
- * Be treated with consideration, respect, and dignity.
- * Obtain complete and current information concerning your diagnosis, treatment and prognosis in terms you can understand. (When it is not medically advisable to give such information to you, the information may be given to a person designated by you or to a legally authorized person.)
- * Receive complete information that is necessary to give informed consent prior to the start of any procedure and / or treatment.
- * Participate in decisions involving your health care, except when participation is not medically in your best interest.
- * Refuse treatment, to the extent permitted by law, and be informed of the medical consequences of your decision.
- * Expect that all communication and records pertaining to your care are treated confidentially.
- * Be given the opportunity to approve or refuse the release of medical records, except when such release is required by law.
- * Receive a response to your requests within a reasonable time frame.
- * Be informed of any proposal or of engagements in human research affecting your care or treatment.
- * Refuse to participate in any experimental research.
- * Be referred to specialized care if needed.
- * Expect reasonable continuity of care and education.
- * Know the clinic rules and regulations that apply to your conduct as a patient.
- * Change primary care providers as desired.

YOU ARE RESPONSIBLE TO...

- * Make appointments for your health care whenever possible.
- * Cancel your appointments as early as possible.
- * Inform your health care provider if you do not understand instructions.
- * Inform your health care provider when instructions cannot be followed, and assist with a more suitable plan.
- * Tell your health care provider about past illnesses, hospitalizations, medications and other matters affecting your health.
- * Notify your health care provider if treatment or medications do not help.
- * Cooperate in observing safety regulations and policies when visiting the health facility, such as, children stay with parents in designated areas.
- * Treat clinical personnel and other patients with consideration, respect and dignity.
- * Use the clinic facilities and equipment in a respectful manner.
- * Keep personal belongings safe.