



# HO-CHUNK NATION DEPARTMENT OF HEALTH



Prepared by Pam Thunder, RS Environmental Health Program Manager

## **Ho-Chunk Health Department Preparedness and Response to COVID-19**

The Ho-Chunk Nation Health Department has been in constant communication with its Tribal Leadership, local, State, Regional, and Federal partners regarding the rapidly evolving COVID-19 pandemic. We have been providing guidance to our Health Department staff as well as other internal Ho-Chunk Nation Departments. The situation continues to evolve on a daily basis and we have made some changes to our operations to ensure the health and safety of our community members and our staff. If you have questions regarding coronavirus please use the [coronavirus@ho-chunk.com](mailto:coronavirus@ho-chunk.com).

## **Current Services being provided by the Ho-Chunk Nation Health Department:**

- Call ahead same day clinic appointments
- Emergency Dental appointments
- Emergency Optical appointments
- Behavioral Health Services via phone and Telehealth
- Community Health Services WIC (appt. only) Food Distribution Delivery, Nutrition & Exercise Physiology phone appt. only, Car seat appt. only.
- Pharmacy Services including mail prescriptions
- Environmental Health emergency services such as well and septic
- Water and waste water utility services

## **Changes that you might notice at the Ho-Chunk Health Care Center and the House of Wellness Clinic:**

- We request that you call ahead to be seen by a Provider.
- All patients coming into the facility must check in at the reception desk.
- We have changed our recorded answering machine with new options.
- We have added Security Officers to assist with Patient Flow.
- You will be asked a series of questions upon check in to ensure you are directed to the appropriate waiting area.
- New waiting areas have been identified to maintain proper distancing.
- New cleaning measures have been implemented

## **Current hours of Operation and Contact Numbers**

Ho-Chunk Health Care Center Clinic 8am-4:30 pm call 715-284-9851

House of Wellness Clinic Hours 8am-4:30 pm call 608-355-1240

HHCC Pharmacy Hours: 8am-5:00 pm call 715-284-9851

HOW Pharmacy Hours: 8am-5:00 pm call 608-355-1240

Community Health Hours: 8am-4:30 pm 715-284-9851

Food Distribution Hours: 8am-4:30 pm but must call Susan Wilcox at 715-284-7461 ex. 5038

**Ho-Chunk Health Care Center**  
**N6520 Lumberjack Guy Road**  
**Black River Falls, WI 54615**

**Ph. 715-284-9851 FAX 715-284-5150**

**House of Wellness**  
**S2845 White Eagle Rd**  
**Baraboo, WI 53913**

**Ph. 888-552-7889 FAX 608-355-9643**