



HO-CHUNK NATION DEPARTMENT OF HEALTH



March 13, 2020

AT THIS TIME, BOTH HO-CHUNK HEALTH CARE CENTER AND HOUSE OF WELLNESS CLINICS AND PHARMACIES REMAIN OPEN TO SERVE OUR TRIBAL MEMBERS AND EMPLOYEES

Coronavirus Disease 2019 (COVID-19)

Information related to COVID-19 is constantly changing. Please continue to check this page for the latest updates and information.

MEDICAL AND BEHAVIORAL HEALTH SERVICES

PATIENT MEDICAL, DENTAL, OPTICAL AND BEHAVIORAL HEALTH APPOINTMENTS

I Don't Have COVID-19 or Flu Symptoms. Should I Still Come in for My Appointment? Yes. If you have a scheduled clinic visit, it has not changed unless you have been notified. Please proceed with your scheduled appointments as usual. The Department of Health clinics will continue to follow CDC guidelines as they are updated.

Walk-In Services Suspended

Department of Health clinics have suspended walk-in services until further notice. Same-day appointments will be available but patients need to call for an appointment.

WHAT TO DO IF YOU THINK YOU ARE SICK

Call, Don't Walk In.

VERY IMPORTANT: For everyone's safety, if you think you may be experiencing symptoms of Coronavirus (fever, cough, shortness of breath), **CALL** your healthcare/behavioral health provider so that we can appropriately triage you and prepare for your visit if necessary. **DO NOT** show up without an appointment.

Symptoms and Prevention

The Department of Health clinics are following Centers for Disease Control and Prevention (CDC) guidelines in asking our patients screening questions. We are also asking you to follow these steps if you are experiencing mild respiratory symptoms, including fever, cough and/or shortness of breath:

- Stay home when you are sick and limit contact with others.
- Wash your hands frequently with soap and water for 20 seconds or use hand sanitizing gel.

Ho-Chunk Health Care Center
N6520 Lumberjack Guy Road
Black River Falls, WI 54615
Ph. 715-284-9851 FAX 715-284-5150

House of Wellness
S2845 White Eagle Rd
Baraboo, WI 53913
Ph. 888-552-7889 FAX 608-355-9643



HO-CHUNK NATION DEPARTMENT OF HEALTH



- Cover your cough with your elbow and sneeze within a tissue.
- Clean and disinfect frequently touched objects in your home (cellphones, for example)
- Do not travel while sick.
- If you are experiencing severe respiratory symptoms, call 911.

To learn more about symptoms and how to protect yourself, go to <https://www.cdc.gov/coronavirus/2019-ncov/about/symptoms.html>

Who Should Wear a Facemask?

If you enter our facilities, you must wear a mask if you have:

- ANY signs of respiratory illness (fever, cough, shortness of breath).
- A weakened immune system, chronic lung condition, or are already required to wear a mask in public.

Facemasks are in short supply; you will only receive ONE mask per person. If you do not meet the criteria above, you do not need to wear a facemask unless you are caring for someone who is sick (and they are not able to wear a facemask).

I Think I May Have COVID-19 or the Flu. Should I Still Come in for My Routine Appointment?

No. If you are feeling ill (fever, cough, shortness of breath) and it is not related to your appointment, please call so we can discuss your symptoms further.

WHO SHOULD GET TESTED FOR COVID-19

Ho-Chunk Nation Department of Health clinics will only be testing individuals with symptoms such as fever, cough, and shortness of breath. We also prioritize testing those in our communities with medical vulnerabilities, such as pregnancy, transplantation, heart disease, cancer, lung disease, diabetes, renal disease, and age greater than 60. Both international and domestic travel to areas with community spread of the disease are still a consideration but not the sole factor in determining if testing will occur.

IMPORTANT: If you are NOT having an emergency condition, do not go to the local Emergency Department to get tested. Attempting to use the Emergency Department for COVID-19 testing could result in you being sent home without being tested.

Ho-Chunk Health Care Center
N6520 Lumberjack Guy Road
Black River Falls, WI 54615
Ph. 715-284-9851 FAX 715-284-5150

House of Wellness
S2845 White Eagle Rd
Baraboo, WI 53913
Ph. 888-552-7889 FAX 608-355-9643



HO-CHUNK NATION DEPARTMENT OF HEALTH



VISITOR RESTRICTIONS

As part of our commitment to keep our patients and visitors as safe as possible, we are making the following changes to our visitor policy:

- One visitor/primary support per patient at one time (in room).
- No siblings are allowed, unless they are the one primary support person.
- All visitors are required to wash hands with soap and water or use alcohol-based hand foam/gel upon entering and exiting the clinic area.

VENDORS

- Supply deliveries and service technicians to our facilities will continue.
- Sales and consultants are suspended.
- Other patient and visiting groups will be canceled on a case-by-case basis.

We understand these visitor restrictions may be difficult for you. While we are committed to providing a family-centered care environment, right now restricting visitors is in the best interest of our patients and staff.

APPOINTMENTS, CLASSES AND EVENTS

Call ahead so we can better care for you

If you have an appointment or need care at any of our clinic locations and are experiencing a fever, cough, other respiratory symptoms, traveled to high risk areas, or have interacted with someone who has COVID-19, please call ahead so we can better care for you.

Ho-Chunk Health Care Center: (715) 284-9851

House of Wellness: (608) 355-1240

COMMUNITY HEALTH SERVICES

MEDICAL TRANSPORTS

Medical transports will continue at this time but a minimum notice of 48 hours is required. In addition, if you are experiencing a fever, cough or other respiratory symptoms please call ahead to community

Ho-Chunk Health Care Center
N6520 Lumberjack Guy Road
Black River Falls, WI 54615
Ph. 715-284-9851 FAX 715-284-5150

House of Wellness
S2845 White Eagle Rd
Baraboo, WI 53913
Ph. 888-552-7889 FAX 608-355-9643



HO-CHUNK NATION DEPARTMENT OF HEALTH



health so they can better prepare for your transport. In order to protect our clients and employees, you may be required to wear a facemask for the duration of your transport.

HOME VISITS

Our community health nurses and caregivers will continue home visits. At any time if you develop symptoms of illness including fever, cough or other respiratory symptoms, please contact your nurse or caregiver as soon as possible so they can better prepare for the visit and to care for you.

FOOT CLINICS

Foot clinics are cancelled but individual foot care will continue by appointment only. Clients needing foot care should contact their community health nurse to schedule an appointment.

WIC CLINICS

WIC clinics are cancelled but individual WIC visits will continue by appointment only. Clients should contact the Maternal Child Health Nurse to schedule an appointment.

CLASSES, SUPPORT GROUPS & EVENTS

For questions about specific classes, support groups and events, check the Department of Health website or Facebook page.

COMMUNITY MEETINGS AND TRAININGS AT DEPARTMENT OF HEALTH FACILITIES

The Department of Health has made the decision to suspend community groups using our facilities for meetings, trainings etc., effectively immediately. This suspension will be re-evaluated every 30 days.

IMPORTANT RESOURCES

UW Health COVID-19 Informational Hotline

(608) 720-5300

8am-11pm, Mon-Fri

7am-11pm, Sat-Sun

Sauk County Emergency Management Coronavirus Hotline

(608) 355-3200

Ho-Chunk Health Care Center
N6520 Lumberjack Guy Road
Black River Falls, WI 54615

Ph. 715-284-9851 FAX 715-284-5150

House of Wellness
S2845 White Eagle Rd
Baraboo, WI 53913

Ph. 888-552-7889 FAX 608-355-9643



HO-CHUNK NATION DEPARTMENT OF HEALTH



Columbia County Health Department COVID-19 Hotline

(608) 742-9253

From the CDC

[Frequently Asked Questions and Answers](#)

[About COVID-19](#)

[COVID-19 Information for Travelers](#)

Ho-Chunk Nation Department of Health

Coronavirus@ho-chunk.com

<http://health.ho-chunk.com/>

House of Wellness Clinic

(608) 355-1240

Ho-Chunk Health Care Center

(715) 284-9851

PROTECTING OUR TRIBAL MEMBERS AND EMPLOYEES

The Department of Health is working to ensure we are prepared to meet our community's healthcare needs. Our Emergency Preparedness team meets daily to evaluate the evolving situation and coordinate logistics, supplies, testing and communication. We have modified operations to limit exposures for patients, families and staff.

The Department of Health is a member of Wisconsin's Emergency Preparedness Region 4 & 5 Healthcare Coalitions. We have emergency preparedness plans in place to handle an influx of patients due to a surge in influenza cases and Coronavirus. We are continually monitoring and assessing our community's needs. We are being proactive and dedicating the necessary resources to address this global pandemic.

Ho-Chunk Health Care Center
N6520 Lumberjack Guy Road
Black River Falls, WI 54615

Ph. 715-284-9851 FAX 715-284-5150

House of Wellness
S2845 White Eagle Rd
Baraboo, WI 53913

Ph. 888-552-7889 FAX 608-355-9643