



HO-CHUNK NATION

DEPARTMENT OF HEALTH



What to Expect When You Visit the Ho-Chunk Nation Clinics:

The Ho-Chunk Health Department has been monitoring and responding to the COVID-19 pandemic over the last several months. We continue to work with our local, county, state, and federal partners to monitor and gather the most current data on COVID-19. The Ho-Chunk Health Care Center and House of Wellness Clinics have been reviewing the guidance from the Centers for Disease Control in regards to providing a safe environment for patients and staff. The Health Department is using this as part of the Phased approach to re-opening services in a safe manner. **You will notice some differences when you visit our facilities. Some of the things that you might notice the next time you come for an appointment include:**

- Security at the front door at HHCC
- Temperature and symptom screening of all patients and visitors
- Masks required of all patients and visitors
- Only Curbside pick for Pharmacy
- Clinic staff will wear personal protective equipment during all visits which may include mask, face shield, goggles, and/or gown
- Waiting area seating spaced so that social distancing can be done appropriately
- Patient areas and employee areas are separated (example restrooms)
- Walk in appointments not accepted at this time but same day appointments are done over the phone
- Visitor limitations. We are limiting people attending with the patient. No siblings or other family members other than 1 parent/legal guardian for minors. One support person for adults who require assistance.

It is important to know that we are actively taking steps to protect our community members and our employees' from COVID-19. We appreciate everyone's patience and understanding and thank you for all of your efforts to keep your family, friends, and co-workers safe!

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